

BELVOIR CASTLE ANNUAL PASS 2018
TERMS AND CONDITIONS OF USE
www.belvoircastle.co.uk

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Annual Pass Terms and Conditions:

These are the terms and conditions (“Terms”) on which Belvoir Castle supply an annual pass to visitors that purchase a Castle & Garden ticket on free flow or guided tour. Please read these Terms carefully. These Terms outline what is and is not included in your annual pass, terms and conditions and entry requirements and important information.

These Terms are inherent characteristics of the annual pass and are independent of any other contract and cannot be varied. Purchase and use of any annual pass is in accordance with the Castle tickets terms and conditions of entry which can be found on our website at: <https://www.belvoircastle.com/terms-and-conditions/>

An annual pass will only be valid when it is used and presented by the named holder, it displays a name which is only valid with photo ID and within the expiry date. Photocopies or photographs of an annual pass will not be accepted. Any use or attempted use of an annual pass in breach of these Terms or the Castle’s terms and conditions of entry will result in the annual pass being revoked without compensation. For the avoidance of doubt, pass sharing is a breach of these Terms and any attempted use of an annual pass by someone other than the named holder, regardless of the reason, will result in the annual pass being revoked.

Each annual pass holder will be issued with either a couple pass, child pass, his/her own Season Ticket or a Family Pass which allows 2 adults and 2 children entry. The purchaser of the annual pass must be 18 years or over. The annual pass entitles the holder to day admission to Belvoir Castle from the date of issue until the number of months specified at the time of purchase (12 months by default).

Entry using an annual pass is subject to standard terms and conditions of entry outlined by Belvoir Castle. All events are excluded from annual passes by default and event tickets must be purchased separately.

Please check the full Castle opening and closing dates and times at www.belvoircastle.com with seasonal opens time through March to October.

Belvoir Castle reserves the right to vary the opening and closing dates of the Castle, remove or cancel any events or facilities within the grounds for any reason including, but not being limited to technical, health and safety and/or operational reasons or due to special events or private functions. For the avoidance of doubt, the full value or any part of the value of the annual pass will not be refunded nor will any compensation be payable if any of features at the Castle are removed or closed during the year.

Additional charges apply for entry into at Belvoir Castle Events. These events sell out so please book online accordingly if you wish to attend these events.

Car Parking is FREE at Belvoir Castle, we reserve the right change or alter this accordingly with no prior confirmation.

All annual passes remain the property of Belvoir Castle and can be withdrawn at any time. Annual passes are non-transferable and cannot be sold, loaned or given away to or used by a third party. Access may be denied to the Castle in the event of fraud or misuse of the annual passes, and the annual pass can be withdrawn from any person whose conduct is deemed to be inappropriate in the absolute discretion of the parks. Inappropriate conduct includes, but is not limited to, allowing or assisting a third party to attempt to gain unauthorised or improper access to the parks with an annual pass of which they are not the valid holder.

Possession of the annual pass does not guarantee entry to the Castle. The management of the Castle reserves the right to refuse admission for any reason as provided by the Castle's regulations including, but not being limited to, the Castle reaching full capacity.

Entry to the Castle will not be permitted in the event that a valid annual pass cannot be presented for any reason including, but not being limited to, the annual pass being lost, stolen or forgotten. Failure to present a valid annual pass will result in a charge of the normal admission rate, which will be non-refundable.

Annual Passes cannot be used in conjunction with any promotional offer, voucher or advance booking or with any other offer or discount unless explicitly stated.

Lost annual passes should be reported to Belvoir Castle's marketing department marketing@belvoircastle.com at the earliest convenience.

In the event of a lost annual passes, the park/s will re-issue a replacement annual pass. A fee of £5 will be charged for the re-issue of each lost annual pass.

Duplicates of any passes cannot be obtained. Please always provide your valid annual pass with the named person and photo ID to gain entry.